



For IMMEDIATE RELEASE

Mox Bank Limited alerts customers of the risk of unauthorized distribution channels of its mobile application

Hong Kong, 25 September 2020 – Mox Bank Limited (“Mox” or “the Bank”) would like to alert its customers and the public that an unauthorised distribution of the Mox mobile application (“Mox App”) was detected at “[hxxps://apk4k\[.\]fun/hr/app/com.mox.app](#)”. The Bank has removed the Mox App from the mentioned distribution channel.

Customers and the public are advised not to download Mox App from any unauthorized distribution channels including the above mentioned one. The official Mox App is only available for customers to download from the official Apple App Store and Google Play. Apps downloaded from other channels may result with phishing to steal your login information or installing malware to your device.

If customers got suspicious on a downloaded app, or, if there is any abnormality identified with our app, such as abnormal layout or unusual slow login response, please stop any actions. Do not attempt to log in. Delete the corresponding app and contact us immediately via hoax@moxbank.com.

For enquiries, please contact the Bank’s customer service centre via email at care@mox.com or the 24-hour customer service hotline at (852) 2888 8228.

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