

Mox 雙 11 搶券立減活動（「優惠活動」）條款及細則：

1. 優惠期：2025 年 10 月 20 日 00:00 至 2025 年 11 月 15 日 23:59（包含首尾兩日）（「優惠期」）。優惠活動只適用於已成功綁定 AlipayHK 的 Mox Card（「合資格卡」）的客戶。
2. 優惠期內，已綁定合資格卡於 AlipayHK 賬戶的現有客戶於指定活動頁面 (i) 用 1,000 A. Point 兌換以下優惠券：指定網購平台消費單一合資格交易滿 HKD501 或以上，並以綁定 AlipayHK 的合資格卡支付，即享即減 HKD500 的優惠券（「優惠券甲」）； 或

(ii) 用 500 A. Point 兌換以下優惠券：指定網購平台消費單一合資格交易滿 HKD500 或以上，並以綁定 AlipayHK 的合資格卡支付，即享即減 HKD50 的優惠券（「優惠券乙」）； 或

(iii) 用 300 A. Point 兌換以下優惠券：指定網購平台消費單一合資格交易滿 HKD300 或以上，並以綁定 AlipayHK 的合資格卡支付，即享即減 HKD30 的優惠券（「優惠券丙」）； 或

(iv) 用 100 A. Point 兌換以下優惠券：指定網購平台消費單一合資格交易滿 HKD100 或以上，並以綁定 AlipayHK 的合資格卡支付，即享即減 HKD10 的優惠券（「優惠券丁」）
3. 優惠期內，優惠甲名額為 14 個。優惠期內，優惠乙名額為 200 個。優惠期內，優惠丙名額為 600 個。優惠期內，優惠丁名額為 1000 個。名額先到先得，額滿即止。優惠甲、優惠乙、優惠丙及優惠丁須視乎 AlipayHK 平台所反映的優惠名額使用情況而定。在任何情況下以 AlipayHK App 的紀錄為準。
4. 優惠甲、優惠乙、優惠丙及優惠丁並不可於同一筆交易中同時使用。
5. **合資格交易：**合資格交易為客戶於優惠期內憑已成功綁定的合資格卡經 AlipayHK 以港幣結算及已誌賬之合資格交易，適用於以 AlipayHK 付款之指定網購平台訂單但不適用於以下幾種情況的淘寶訂單：非手機應用程式付款的訂單、閑魚平台的訂單、非實物類商品的訂單(包括但不限於虛擬幣、話費充值卡等毋須物流配送的商品訂單)，或其他根據淘寶規定不支持使用的類目（「合資格交易」）。
6. 付款簽賬將按交易當時 AlipayHK 系統內的實際交易匯率判定。AlipayHK 內的「匯率換算」工具只供參考。

7. 優惠期內，合資格用戶只可根據上述條款及細則此享受各個優惠 1 次。

為免疑慮，「合資格用戶」是指使用 **AlipayHK** 應用程式和錢包服務的、具有法律行為能力的一名自然人，而非一個 **AlipayHK** 帳號。為進一步避免爭議，在下述情形，有關帳號將被視為由同一位用戶所使用，合共只可參與本項推廣一次：

- i. 在同一部手提電話或移動設備上有關連，比如有多個帳號登錄或激活；
- ii. 若同一個帳號/手機號碼在多部手提電話或移動設備上有關連，比如登錄或激活；
- iii. 若同一張銀行卡號/卡號被綁定於多個 **AlipayHK** 帳號時。

當以上情況發生時，為確認領獎的用戶資格及預防帳號、手機號碼、設備或銀行卡被盜用的風險，**AlipayHK** 保留暫停或永久停止向相關賬號發放優惠的權利及保留追究權利。

8. **AlipayHK** 為 **Alipay Payment Services (HK) Limited** (「**AlipayHK**」) 所運營及管理之儲值支付工具。

9. 優惠可與淘寶紅包、商家優惠、購物津貼等疊加使用，並以實際付款頁面為準。除特別註明外，優惠不可與其他 **Mox Card** 優惠或折扣同時使用，亦不能兌換現金或其他貨品及不可轉讓。如需退貨或退款，優惠所對應的金額將不作為退款款項，而相關禮券/獎賞將不獲補發。

10. 取消和退改 (如適用) 需在手機淘寶或淘寶平台進行，並需要按相關之平台所設之退改條款處理。如對已使用優惠之合資格簽賬/訂單作出更改或退款，該訂單所享之優惠將被作廢，客戶須取消合資格簽賬/訂單並重新消費方可再次使用優惠。客戶於再次消費時會可能因當時優惠之使用額度已用完而未能使用相關之優惠。

11. 如果出現違反本條款及細則、違法、欺詐或濫用行為，**Mox Bank Limited** (「**Mox**」)、**AlipayHK** 將取消該用戶的優惠資格或其所獲的獎賞而毋須另行通知，並有權撤銷任何涉及違規行為的交易及向有關用戶追討損失。

12. **Mox** 及 **AlipayHK** 於任何情況下均不會對客戶未能成功使用有關優惠而負上任何責任。

13. 如此優惠活動受政府機關指令須要停止舉辦，或者優惠活動遭受嚴重網絡攻擊或系統故障或其他 Mox 及 AlipayHK 無法控制的原因導致優惠活動須要暫停舉辦，此種情況視為不可抗力。Mox 及 AlipayHK 無須為因不可抗力造成的損害、損失、糾紛承擔任何責任。
14. 此優惠所涉及與指定商戶相關之產品、服務及資訊均由指定商戶直接提供給客戶，因此，Mox 及 AlipayHK 對指定商戶提供之產品及服務質素及供應量恕不負責。
15. Mox 及 AlipayHK 保留在毋須事先通知的情況下更改、暫停或取消此優惠或修訂其條款及細則之酌情權，Mox 及 AlipayHK 恕不就任何更改、暫停或取消承擔任何責任，並對所有事宜及爭議保留最終決定權。
16. 如果您對此優惠或有關 AlipayHK 及其服務或優惠的使用方法及詳情有任何問題，請致電 AlipayHK 客戶服務熱線 2245 3201 查詢。
17. 除客戶、Mox (包括其繼承人及受讓人)，AlipayHK (包括其繼承人及受讓人) 以外，並無其他人士有權按《合約（第三者權利）條例》強制執行本條款及細則的任何條文，或享有本條款及細則的任何條文下的利益。
18. 本條款及細則受香港特別行政區法律所管轄，並按照香港特別行政區法律詮釋。
19. 本條款及細則受現行監管規定約束。
20. 優惠須受此條款及細則及 AlipayHK 與 Mox 的其他條款及細則約束。
21. Mox 及 AlipayHK 保留隨時更改或終止以上優惠及不時修訂優惠條款及細則之權利。如有任何爭議，Mox 及 AlipayHK 保留最終決定權。
22. 本條款及細則的中英文文本如有歧異，概以英文本為準。
23. 受 Mox 免責聲明約束。
- 借定唔借？還得到先好借！受條款及細則約束。

Terms and Conditions of “Mox Double 11 Instant Discount Promotion” (“the Promotion”):

1. **Promotion Period:** The promotion period is from 00:00, 20 October 2025 to 23:59, 15 November 2025 (both dates inclusive) (“Promotion Period”). The Promotion is only applicable to customers who have successfully bound their Mox Card (“Eligible Card”).
2. During the Promotion Period, customers who have already bound their Eligible Card to their AlipayHK account can use (i) 1,000 A. Points to redeem the below coupon on the dedicated campaign page: a coupon which provides a HK500 discount on a single Eligible Transaction of HKD501 or above at the dedicated platform when checking out with their Eligible Card via AlipayHK (“Coupon A”); or
(ii) 500 A. Points to redeem the below coupon on the dedicated campaign page: a coupon which provides a HK50 discount on a single Eligible Transaction of HKD500 or above at the dedicated platform when checking out with their Eligible Card via AlipayHK (“Coupon B”); or
(iii) 300 A. Points to redeem the below coupon on the dedicated campaign page: a coupon which provides a HK30 discount on a single Eligible Transaction of HKD300 or above at the dedicated platform when checking out with their Eligible Card via AlipayHK (“Coupon C”); or
(iv) 100 A. Points to redeem the below coupon on the dedicated campaign page: a coupon which provides a HK10 discount on a single Eligible Transaction of HKD100 or above at the dedicated platform when checking out with their Eligible Card via AlipayHK (“Coupon D”).
3. A quota of 14 applies to Coupon A throughout the Promotion Period. For Coupon B, the total quota is 200 throughout the Promotion Period. For Coupon C, the total quota is 600 throughout the Promotion Period. For Coupon D, the total quota is 1,000 throughout the Promotion Period. Quotas are available on a first come, first served basis while stocks last. The availability of Coupon A, Coupon B and Coupon C as recorded in AlipayHK’s system shall be final and prevail in all circumstances.

4. Coupon A, Coupon B, Coupon C and Coupon D cannot be used together in the same transaction.
5. **Eligible Transaction:** An Eligible Transaction refers to any transaction made via AlipayHK using bound Eligible Card in Hong Kong Dollars and posted to the Eligible Card account during the Promotion Period.

This includes orders on the Taobao mobile application or Taobao platform, but excludes orders paid for outside of the mobile app, orders on the Xianyu platform, virtual goods (including but not limited to anything that does not require shipment, e.g. virtual currency, prepaid cards, etc.), or other exclusions specified by Taobao ("Eligible Transaction(s)").
6. The purchase amount shall be determined based on the real-time exchange rate in the AlipayHK system at the time of the transaction. The "Currency" tool in AlipayHK is for reference only.
7. Each coupon can only be enjoyed once by an Eligible User(s) respectively during the Promotion Period.

An "Eligible User" refers to a natural person with legal capacity who uses the AlipayHK and Wallet service, and not merely an AlipayHK account. To prevent the risk of theft or misuse of an AlipayHK account, mobile phone number, mobile device or card number, take note that in the following circumstances:
 - i. connection on the same mobile phone or mobile device, such as the logging in or activation of multiple accounts;
 - ii. connection of an AlipayHK account or mobile number on multiple mobile phones or mobile devices, such as the logging in or activation on such devices;
 - iii. the same card number being connected to multiple AlipayHK accounts.

AlipayHK may take steps to verify an Eligible User's identity and/or suspend or terminate any promotion or reward relating to such account(s). AlipayHK reserves its right to take further legal action against such infringing account(s) and their relevant user.

8. AlipayHK is operated by Alipay Payment Services (HK) Limited ("AlipayHK").
9. Coupon(s) can be used in conjunction with red packets, merchant discounts, shopping rewards, etc. on Taobao, and shall be subject to the actual payment page which shall prevail. The Coupon(s) are not transferable, non-exchangeable and cannot be redeemed for cash or other products, and cannot be used in conjunction with other Mox Card promotional offers unless otherwise specified. For goods return or refund, the value of the Coupon will not be returned and the relevant Coupon will not be re-issued.
10. Cancellation or refund (if applicable) must be arranged directly through the Taobao mobile application or Taobao platform and is subject to the respective platform's terms and conditions. Any offer that is modified will be considered invalid. Customers must cancel the original Eligible Transactions/orders and re-purchase to enjoy the relevant offer again. However, the offer may no longer be available if the quota has been used up at the time of the new purchase.
11. If there is any breach of these terms and conditions or illegal, fraudulent or abusive behaviour relating to this Promotion or the use of any coupons, Mox Bank Limited ("Mox") and AlipayHK will forfeit such user's reward and entitlement of the offer forthwith without notice, and reserve the right to cancel such transaction and to take legal action against the relevant user.
12. Mox and AlipayHK will not be liable if the customer fails to redeem a Coupon.
13. In the event this Promotion is stopped by any government agency's orders or must be suspended due to server network attack or system failure or any circumstances beyond Mox's and AlipayHK's control, such event shall be regarded as a force majeure event, Mox and AlipayHK shall not be held liable for any damage, loss or dispute therein.

14. All products, services and information related to designated merchants are directly supplied to customers by designated merchants who are solely responsible for all related obligations and liabilities. Mox and AlipayHK shall not be liable or construed as providing any guarantee as to the quality and availability of the products and/or service provided by the designated merchants.
15. Mox and AlipayHK shall reserve the right to change, suspend or terminate the Promotion or its terms and conditions at its sole discretion without prior notice. Mox and AlipayHK shall not be liable for any such change, suspension or termination and reserves the right of final decision of all the matters and disputes.
16. If you have any queries relating to this Promotion or our services or offer, please call our AlipayHK customer service hotline at 2245 3201.
17. No person other than the customer, Mox (which includes its successors and assignees) and AlipayHK (which includes its successors and assignees) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
18. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
19. These Terms and Conditions are subject to prevailing regulatory requirements.
20. The offer(s) under this Promotion is governed by these Terms and Conditions and shall also be subject to the other terms and conditions as stipulated by AlipayHK and Mox from time to time.
21. Mox and AlipayHK shall reserve the right to vary or terminate the above offers at any time and to amend the terms and conditions from time to time. In case of disputes, the decision of Mox and AlipayHK shall be final.
22. In case of any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall always prevail.

23. The Mox Disclaimer applies.

To borrow or not to borrow? Borrow only if you can repay! Terms and conditions apply.