Terms and Conditions for Accounts and Card Management (Accounts and Cards Schedule to the General Terms and Conditions) (also referred to as Schedule 1 to the General Terms and Conditions)

PART A: Your Accounts

1. Operation of Accounts

(a) You can start using your account(s) once we have opened them for you in the Mox app.

(b) Unless we specify otherwise, there is no minimum or maximum balance for your accounts.

(c) We may introduce, specify or vary any conditions in relation to the use or features of an account, including:

(i) introduce, specify or vary the means by which funds may be deposited into an account, or payments withdrawn or made from an account;

(ii) specify, vary or withdraw any currencies accepted in respect of any account; and/or

(iii) accept or reject any Instruction made by you to deposit funds into an account or withdraw or make payment from an account.

(d) Unless we specify otherwise, each deposit into an account is subject to final payment or clearing, which means that the relevant proceeds may not be available for use until receipt or clearing of full and final payment.

(e) We may take any money out of an account that was wrongly put into that account.

(f) We may exchange money in your accounts for different currencies (at our prevailing exchange rate at the time of the exchange) to repay amounts that you owe us and are due or as otherwise required or appropriate in respect of our provision or your use of any of your accounts and/or our products and/or services, and deduct our costs incurred for any such exchange.

(g) You understand and acknowledge that:

(i) Mox is a member of the Deposit Protection Scheme in Hong Kong (the "Scheme"). Eligible deposits taken by Mox are protected by the Scheme up to a limit of HKD800,000 per depositor (including both principal and interest). Deposits held in your account(s) with Mox are qualified for protection by the Scheme; and

(ii) despite clause 1(g)(i) of this Schedule, deposits in Time Deposit Account(s) are qualified for protection by the Scheme, only if such deposits have a tenor of not more than 5 years. Deposits in Time

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Deposit Account(s) with a tenor of more than 5 years are not protected by the Scheme.

2. Mox Account

(a) You will have a main account ("**Mox Account**"), which:

(i) will be opened in your name once we let you know that you have successfully completed Mox's onboarding process;

(ii) has an account number;

(iii) can be used for:

(A) savings, everyday purchases and, subject to the Payments and Transfers Schedule, payments and transfers, in Hong Kong dollars; and

(B) savings and, subject to the Payments and Transfers Schedule, payments and transfers, in Foreign Currencies; and

(iv) has no monthly fee.

(b) Cheque services are not available.

(c) You need to keep track of how much money is in your Mox Account. You can only withdraw and/or spend money in your Mox Account that is denominated in Hong Kong dollars. You must convert any Foreign Currency in your Mox Account into Hong Kong dollars in accordance with clause 7 of this Schedule before you can withdraw or spend it.

(d) If you try to use your Mox Card to withdraw or spend more Hong Kong dollars than you have in your Mox Account, your transaction will usually be declined. However, we may still process certain transactions, which would result in you withdrawing or spending more Hong Kong dollars than you have in your Mox Account. Examples of such transactions include:

(i) transactions where the amount posted by the merchant exceeds the amount originally presented for authorisation for reasons including currency exchange rate fluctuations or surcharges levied by the merchant;

(ii) transactions the value of which was less than or equal to the Hong Kong dollar balance in your Mox Account at the time of our authorisation, but, at the time of posting by the merchant, is in excess of that balance;

(iii) transactions directly authorised by a card operator; and

(iv) transactions which are not immediately processed by us or does not require our authorisation to effect payment.

If this happens, you owe us the overdrawn amount of Hong Kong dollars and you need to immediately either deposit money into, or convert money in, your Mox

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Account so that the Hong Kong dollar balance in your Mox Account is no longer overdrawn. If you do not do this, we may take money out of your other accounts to settle the overdrawn amount.

(e) You are responsible for paying us any overdrawn amount even if your Mox Account is closed.

(f) We may also charge you fees and/or interest while your Mox Account remains overdrawn. You can see details on such fees and interest in the Mox app and/or on our website.

3. Goal accounts

(a) You may open Hong Kong dollar sub-accounts in your Mox Account for the purposes of creating savings goals ("**Goal accounts**") in the Mox app. This way you can keep some or all of your Hong Kong dollars separate in your Mox Account.

(b) Your Goal accounts cannot be overdrawn.

(c) Your Goal accounts will not be allocated an account number.

4. Mox Invest Account

You may apply to open a sub-account in your Mox Account in connection with Mox Invest in the Mox app. Further terms and conditions that apply this sub-account are set out in the Mox Invest Schedule.

5. Time Deposit Accounts

(a) You may open accounts for time deposits with us ("**Time Deposit Accounts**") from time to time in the Mox app.

(b) We will display in the Mox app and/or the website:

(i) the currencies, the minimum and/or maximum amount for deposits (if any), and the tenors that are available for Time Deposit Accounts;

(ii) the times at which you can receive the interest for a time deposit; and

(iii) any limits on the number of Time Deposit Accounts which we may allow you to maintain at any one time.

(c) We will ask you to select the principal amount, the tenor, the currency and/or provide any other information that we may require to open a Time Deposit Account. Once we receive your Instructions to open a Time Deposit Account, we will deduct the principal amount from the account you have selected and place it in a Time Deposit Account according to the Instructions you have provided.

(d) If you have selected to open a Time Deposit Account where:

(i) you will receive the interest for the time deposit 'upfront':

(A) on the day the Time Deposit Account is opened, you will receive an amount equal to the amount of interest you would have been entitled to receive had you held the deposits in the Time Deposit Account until its maturity; and

(B) on the maturity date for that time deposit, the proceeds in the Time Deposit Account (being the principal amount of the time deposit) will be, either:

(aa) transferred to your designated account; or

(ab) subject to any other options which we make available to you; and

(ii) you will receive the interest for the time deposit on the maturity date for that time deposit, on the maturity date, the proceeds in the Time Deposit Account (including the principal amount of the time deposit and/or any interest accrued) will be, either:

(A) transferred to your designated account; or

(B) subject to any other options which we make available to you.

(e) We may, at our discretion, allow you to withdraw the deposits in a Time Deposit Account in full or in part before its maturity date. If any of the deposits in a Time Deposit Account is withdrawn in full or in part before its maturity date, without limiting clause 6(d)(iii) of this Schedule, you will be required pay us for any losses and reasonable expenses incurred by us in respect of the early withdrawal and any applicable fees or charges, as set out in the Mox app and/or on our website.

6. Earning Interest on Your Deposits

(a) You can earn interest on eligible deposits in your accounts with Mox. We will let you know the types of deposits that are eligible to earn interest and the deposit interest rate(s) for such deposits in the Mox app and/or on our website. We may also change the types of deposits that are eligible to earn interest and the deposit interest rate(s) for such deposits from time to time.

(b) Interest will be paid up to two decimal places (truncated).

(c) For deposits in your savings account(s) with Mox that are eligible to earn interest:

(i) we will calculate any interest you may have earned at the end of each day based on the balance of such deposits in your account(s) at the time of calculation;

(ii) interest that you earn on those deposits will be paid into the respective account daily, or as we may otherwise tell you;

(iii) no interest will accrue before the proceeds of any deposit are actually settled and credited to the respective account(s). In other words, interest

will only be earned when there is money in the respective account. Once any money leaves the account, that money will not earn any interest. Even if a transaction is disputed and the disputed amount is then returned to the account, that disputed amount will not earn interest unless it is actually settled and credited back to the account; and

(iv) if the account is closed, interest will be paid on eligible deposits in the account up to but excluding the calendar day on which the account is closed.

(d) For deposits in your Time Deposit Accounts:

(i) you will earn simple interest on the principal amount at the rate you have agreed to at the time you opened your Time Deposit Account for the number of days from and including the placement date up to but excluding the maturity date of those deposits;

(ii) interest that you earn on those deposits will be paid in accordance with clause 5(d) of this Schedule; and

(iii) if any of the deposits in a Time Deposit Account is withdrawn in full or in part before its maturity date, no interest will be paid on any part of those deposits forming part of the original time deposit. If any interest has been paid to you prior to the maturity date for that time deposit, we will deduct an amount equal to the upfront interest that we have paid you from the deposits subject to early withdrawal before releasing the proceeds to your designated account.

7. Currency Exchange

(a) You can exchange money in your accounts with Mox for different currencies on the Mox app.

(b) For some currencies that you exchange on the Mox app, you can keep in your accounts with Mox. For other currencies that you exchange on the Mox app, you need to transfer the proceeds of the currency exchange to another country or region, straight after the currency exchange, using our outward remittance feature, as further described Payments and Transfers Schedule.

We will let you know which currencies you can exchange your money for, as well as which currencies you can keep in your accounts with Mox and which currencies you need to transfer straight after the currency exchange using our outward remittance feature, in the Mox app and/or on our website from time to time.

(c) For some currencies that you can keep in your accounts with Mox, you will need to exchange these currencies into Hong Kong dollars in accordance with this clause 7, before you can transfer the proceeds out of your account. We will let you know which currencies you need to exchange into Hong Kong dollars for this purpose, in the Mox app and/or on our website.

We may add, remove or otherwise change the currencies which you need to exchange into Hong Kong dollars before you can transfer the proceeds out of your account, from time to time, at our absolute discretion, and without any notice to you.

(d) When you exchange your money for a different currency, you must have enough money in your account to cover the amount you wish to exchange, as well as any fees and charges we may charge for the currency exchange. You must exchange enough money to cover these fees and charges. You can see details of these fees and charges in the Mox app and/or on our website.

(e) When we carry out a currency exchange for currencies that you can keep in your accounts with Mox, we will:

(i) deduct the amount of currency you have requested to exchange from, from the deposits in that currency in the account you have chosen; and

(ii) after deducting any applicable fees and charges, increase the deposits in the account you have chosen in the currency you have requested to exchange to by the relevant amount.

(f) When we carry out a currency exchange for currencies that you cannot keep in accounts with Mox or for currencies referred to in clause 7(c) of this Schedule, as part of a transfer to another country or region, we will:

(i) deduct the amount you have requested to transfer, from the Hong Kong dollar deposits in your Mox Account; and

(ii) after deducting any applicable fees and charges, exchange the relevant amount to the Foreign Currency you have requested to transfer and transfer the proceeds of the exchange to the recipient of the transfer as Instructed by you.

(g) We will carry out currency exchanges at the applicable exchange rate for the currency pair and the purpose for which you are carrying out the currency exchange. Unless we are carrying out a currency exchange pursuant to your Instructions under a Recurring Order or a Conditional Order, we will display the exchange rate for your currency exchange in the Mox app at the time of the currency exchange transaction. If we are carrying out a currency exchange pursuant to your Instructions under a Recurring Order or a Conditional Order, you will be able to see the exchange rate that we used in the Mox app, after we carry out the relevant currency exchange.

(h) Recurring Order

(i) You can set recurring currency exchanges for currencies that you can keep in your accounts with Mox. We call this "**Recurring Order**".

(ii) We may limit the number of Recurring Orders that you may set up at any one time. We will tell of you such limits in the Mox app and/or on our website.

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(i) Conditional Order

(i) You can Instruct us to carry out a currency exchange, for currencies that you can keep in your accounts with Mox, when a condition, which you have selected from the options we have made available to you, is satisfied. We call this "**Conditional Order**".

(ii) We may limit the number of a Conditional Orders that you may set up at any one time. We will tell of you such limits in the Mox app and/or on our website.

(j) We may require you to provide additional information or documents before we carry out any currency exchange you request (for example, to show that such currency exchange complies with applicable laws).

(k) We may limit the number of currency exchanges that can be carried out in the Mox app within a given timeframe. We may also limit the amount of currency you can exchange from, and/or to, for each currency exchange transaction and/or within a given timeframe. We will tell you of any such limits in the Mox app and/or on our website. For the avoidance of doubt, we will not carry out any currency exchange under a Recurring Order or a Conditional Order that would cause you to exceed any such limits set by us.

(l) We may not carry out or refuse to carry out any currency exchange you Instruct us to carry out (including pursuant to a Conditional Order where the relevant condition has been satisfied) without giving you any notice or reason.

(m) Foreign Currencies and transactions in connection with Foreign Currencies, may be subject to applicable exchange control laws.

(n) If we cease to maintain deposits in a particular currency, we may exchange the deposits in that currency for another currency determined by us in our sole discretion.

(o) Please note that currency exchanges involve risks. You may incur losses as a result of carrying out currency exchanges on the Mox app (including as a result of exchange rate fluctuations). You acknowledge that you carry out currency exchanges on the Mox app entirely for your own account and at your own risk.

PART B: Your Mox Card *(Applicable to All Customers)*

8. Your Mox Card

(a) When you open a Mox Account with us, we will:

(i) provide you with a digital Mox Card (on the Mox app); and

(ii) send you a physical Mox Card.

(b) For the purposes of these terms, your "**Mox Card**" includes your:

(i) physical Mox Card;

(ii) digital Mox Card on the Mox app; and

(iii) Mox Card you have added to a digital wallet.

(c) Your Mox Card will remain the property of Mox and is non-transferable.

(d) Your Mox Card details (including, your Mox Card number, CVV and expiry date) will not be shown on your Mox Card. They will be shown to you on the Mox app. Six months before your Mox Card expires, we will tell you about receiving a replacement card.

(e) We may offer you other services from time to time which you may access using your Mox Card. We will tell you about these services in the Mox app and/or on our website.

8.1 Your Physical Mox Card

(a) Before you can use your physical Mox Card, you need to activate it and choose a PIN using the Mox app. You may use the Mox app to change the PIN for your Mox Card at any time.

(b) Your physical Mox Card must be destroyed if and when:

(i) your Mox Account is closed;

(ii) these terms are terminated; or

(iii) your Mox Card expires, is cancelled or we issue a new Mox Card to you.

8.2 Adding Your Mox Card to a Digital Wallet

You can choose to add your Mox Card to a digital wallet and make purchases using the digital wallet instead of using your Mox Card directly. In doing so, you agree to the digital wallet terms and conditions set out in Part D of this Schedule, and any separate terms and conditions provided by the digital wallet provider.

8.3 Using Your Mox Card

(a) Even if you have not received your physical Mox Card, after we open your Mox Account you can:

(i) use your digital Mox Card on the Mox app for online transactions; and

(ii) add your digital Mox Card to a digital wallet and use it for transactions at a point of sale (where available).

(b) When you receive your physical Mox Card from us, you can also use it to take cash out at an available ATM or point of sale (where available) from the Hong Kong dollar deposits in your Mox Account.

(c) You can use your Mox Card anywhere that Mastercard is accepted.

(d) If we approve your application for Mox Credit, you can manually switch between linking your Mox Card to your Mox Account and to Mox Credit in the Mox app.

(e) Spend Auto-Switch

(i) You may Instruct us to process an eligible Mox Credit transaction as a transaction on your Mox Card linked to your Mox Account, automatically, where the amount of that transaction (at the time of authorisation) is more than your available credit limit. We call this "**Spend Auto-Switch**".

(ii) **A non-refundable fee applies if you use Spend Auto-Switch.** You can see details of this fee on our website and/or in the Mox app.

(iii) If you have Instructed us that you wish to use Spend Auto-Switch, until you Instruct us otherwise, each time you make an eligible Mox Credit transaction, and the amount of that transaction (at the time of authorisation) is more than your available credit limit, we will automatically process the transaction as a transaction on your Mox Card linked to your Mox Account and use the proceeds in your Mox Account.

(iv) Only certain types of Mox Credit transactions for the purchase of goods or services are eligible for Spend Auto-Switch, as we may determine from time to time. Examples of transactions that are ineligible for Spend Auto-Switch include purchases of goods or services made using 0% Merchant Split Purchase and payment of bills using the 'Pay bills' feature in the Mox app.

(v) Please note that eligible Mox Credit transactions completed using Spend Auto-Switch will be:

(A) effected and processed as a transaction on your Mox Card linked to your Mox Account (and not as a Mox Credit transaction); and

(B) considered, for all purposes, as a transaction on your Mox Card linked to your Mox Account (and not as a Mox Credit transaction), including for the purposes of determining the applicable CashBack Rate for that transaction.

If you do not have enough money in your Mox Account, the transaction will be dealt with in accordance with clause 2(d) of this Schedule.

(f) While your Mox Card is linked to:

(i) your Mox Account, all new Mox Card transactions processed through the Mastercard network, including:

(A) automatic payments and other recurring arrangements you have set up on your Mox Card previously, while it was linked to Mox Credit; and

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(B) any refunds of purchases you have made on Mox Credit,

will be taken from the proceeds in or, in the case of refunds, deposited into, your Mox Account in Hong Kong dollars; and

(ii) Mox Credit, all new Mox Card transactions will be effected and processed in accordance with Mox Credit Schedule, unless clause 8.3(e) of this Schedule applies.

If you do not have Mox Credit, all Mox Card transactions will be taken from the proceeds in or, in the case of refunds, deposited into your Mox Account in Hong Kong dollars.

(g) Our right to debit any of your accounts is not affected by disputes between you and third parties.

(h) We may impose limits on card transactions or cash withdrawals, including limits on the amount per transaction you can make and/or the number of and/or the total amount of transactions you can make within a given timeframe. We may also combine such limits with other limits we may impose on other types of transactions. You can see details on these limits in the Mox app. See also clause 8.5 of this Schedule on how you may set your own personal limits on the use of your Mox Card.

(i) You must not (or allow anyone else to) use your Mox Card:

(i) to purchase goods or services which impose operational, reputational or compliance risks on Mox;

(ii) for any unlawful activity (including a purchase of goods or services that is illegal or prohibited by the laws of Hong Kong or by the laws of the country where the purchase is made);

(iii) in connection with gambling, wagering or betting activities; or

(iv) in any manner in breach of Mox's obligations to the Hong Kong Monetary Authority.

You must tell us immediately if you become aware or suspect that your Mox Card has (or may have) been used in any of those ways.

(j) We are not liable for:

(i) the refusal of any merchant, financial institution or other person to accept your Mox Card; or

(ii) any defect or deficiency in goods or services supplied to you by any merchant, financial institution or other person. You must resolve any complaint against any merchant, financial institution or other person yourself and no claim against any of them may be made against or set off against us.

(k) You may ask us to replace or renew your Mox Card, for example, if your existing Mox Card has been damaged, lost or stolen.

(l) We may cancel or refuse to re-issue, renew or replace your Mox Card without giving you any notice or reason.

(m) Any transaction you make using your Mox Card can be disputed by contacting our Customer Care Team. Disputes will be handled by our disputes team, who may require you to provide further information. You may be charged a fee if your dispute is not substantiated.

8.4 Using Your Mox Card for Foreign Currency Transactions and on Transactions Processed Overseas

(a) If you use your Mox Card overseas to make purchases at a point of sale (where available), or buy goods or services in a Foreign Currency (or obtain a refund for such goods purchased in a Foreign Currency), at the time of the transaction:

(i) the Foreign Currency transaction amount will be converted into Hong Kong dollars at the foreign exchange rate provided by Mastercard;

(ii) we will take the Hong Kong dollar amount out of your Mox Account or charge it to Mox Credit (as applicable) (or, in the case of a refund, we will put the Hong Kong dollar amount into your Mox Account or credit it to Mox Credit (as applicable)); and

(iii) we will impose the foreign exchange handling fee and take the amount of the foreign exchange handling fee out of your Mox Account or charge it to Mox Credit (as applicable). You can see details of how this foreign exchange handling fee is calculated in the Mox app and/or on our website.

(b) If you conduct a Hong Kong dollar transaction (including a refund) on your Mox Card, whether in Hong Kong or overseas, and that transaction is processed overseas because the merchant or acquirer is registered overseas, the cross-border access fee will be imposed by us on that transaction. If you are unsure whether a particular merchant or acquirer is registered overseas, please check with the merchant before conducting the relevant Mox Card transaction.

(c) If you withdraw Foreign Currency at a JETCO ATM in Hong Kong, the Foreign Currency transaction amount will be converted into Hong Kong dollars at the foreign exchange rate determined by the bank providing the ATM service. Please also be aware that such cash withdrawals may be subject to fees and charges imposed by the bank providing the ATM service, which will apply in addition to any fees we may charge.

(d) If you have activated the overseas ATM withdrawal service function on the Mox app and you use your physical Mox Card overseas to take cash out at an available ATM:

(i) (***for withdrawals at a JETCO ATM outside Hong Kong***):

(A) the Foreign Currency transaction amount will be converted into Hong Kong dollars at the foreign exchange rate provided by JETCO;

(B) we will take the Hong Kong dollar amount out of your Mox Account (or in the case of a cash advance, charge it to Mox Credit), along with any fees we may impose; and

(ii) (***for withdrawals at a Mastercard ATM outside Hong Kong***):

(A) the Foreign Currency transaction amount will be converted into Hong Kong dollars at the foreign exchange rate provided by Mastercard;

(B) we will take the Hong Kong dollar amount out of your Mox Account (or in the case of a cash advance, charge it to Mox Credit), along with any fees we may impose; and

(C) we will impose the foreign exchange handling fee and take the amount of the foreign exchange handling fee out of your Mox Account or charge it to Mox Credit (as applicable). You can see details of how this foreign exchange handling fee is calculated in the Mox app and/or on our website.

Please also be aware that some overseas cash withdrawals using your physical Mox Card may be subject to fees and charges imposed by overseas local banks providing the ATM service, which will apply in addition to any fees we may charge.

8.5 Locking Your Card and Spending Limits

(a) On the Mox app, you can, subject to clause 8.5(b) of this Schedule:

(i) lock your Mox Card at any time;

(ii) unlock your Mox Card; and

(iii) set and change your own personal limits for spending on, or making cash withdrawals using, your Mox Card. You may also change your overseas ATM withdrawal limit via a JETCO ATM in Hong Kong before you travel.

(b) Please note that:

(i) any personal limits you may wish to set under clause 8.5(a) of this Schedule will be subject to any absolute limits set by us; and

(ii) even if you have locked your Mox Card or set a personal limit, transactions on your locked Mox Card, or that would cause any personal limits you have set to be exceeded, may still be allowed in certain circumstances.

9. Third Party Services Offered with Your Mox Card

(a) We may enter into arrangements with third parties (such as card service providers and merchants) to offer you additional services or features on your Mox Card.

(b) These are provided to you on a best efforts basis only. We are not liable for any loss you suffer in connection with these services or features or any delay or failure in providing these services or features.

(c) Your Mox Card will be either a 'World Debit Mastercard' or a 'World Mastercard' (as determined by us) and your use of your Mox Card may also be subject to relevant terms and conditions issued by Mastercard. Mastercard may give you access to benefits and/or services in connection with your Mox Card provided by it or other third parties. Such benefits and/or services will be subject to the Mox Disclaimer which can found in the Mox app and/or on our website.

10. Fees and Charges

(a) **You must pay us the fees and charges in connection with using your Mox Card and accounts.** You can see details on these fees and charges on our website and/or in the Mox app.

(b) In addition, there may be also fees and charges in connection with using your Mox Card imposed by third parties or Mastercard. You may be directly or indirectly subject to such fees and charges. Such fees and charges are determined and calculated by the relevant third parties at their sole discretion. We have no control over, and take no responsibility for, any determination or calculation of such fees and charges.

PART C: Terms for One-Time Password for Online Payments

In this Part C, "**Mox**", "**we**", "**us**," or "**our**" refers to:

(a) Mox or its successors and assigns; or

(b) any service provider operating the OTP Service on behalf of Mox.

11. Application

(a) When using the OTP service provided by Mox ("**OTP Service**"), you may be subject to any guidelines or rules applicable to the OTP Service that may be posted from time to time in the Mox app and/or on our website.

(b) Any new features that augment, enhance or otherwise change the OTP Service are subject to these terms.

12. Authentication

(a) When making an online transaction and the OTP Service is required, an OTP will be sent to your mobile phone number via SMS or you will be asked to confirm the online transaction using the Mox app.

(b) You must input the OTP or confirm the online transaction using the Mox app in order to complete the online payment transaction.

(c) If you are unable to provide your OTP or confirm the online transaction using the Mox app, or if the authentication through the OTP Service otherwise fails, the merchant may not accept your Mox Card in payment for that transaction.

(d) You agree to the use of the OTP Service to evidence your identity and the use of your Mox Card to make payment for transactions authorised using the OTP Service (including for purposes of authorisation of transactions authorised in advance to recur at substantially regular intervals).

13. Security

(a) You agree to safeguard the confidentiality of your Mox Card number and other verification or personal assurance information established by you with the OTP Service ("**Security Data**").

(b) You agree not to transfer or sell your use of, or access to, the OTP Service to any third party.

(c) If you let any other person use your Security Data or disclose your Security Data to another person, you will be liable for all claims, losses and consequences arising from or in connection with all transactions made using the OTP Service by or with the consent of that person, and all activities that occur using your Security Data.

(d) If you have contributed to an unauthorised transaction (for example by keeping a written record of your Security Data, failing to take reasonable steps to prevent disclosure of your Security Data to any other person, failing to take reasonable steps to observe any of our security advice in these terms (or that we provide you from time to time), or delay in notifying us of an actual or possible disclosure to any other person of your Security Data) you may be liable for some or all of the losses resulting from the unauthorised transaction.

(e) You are not liable under this Part C for loss caused by:

(i) the negligence, fraud or wilful default of our employees or agents, or parties involved in the provision of the OTP Service;

(ii) faults that occur in our systems, including the systems used to provide the OTP Service, unless the faults are obvious or advised by a notice or message;

(iii) unauthorised transactions occurring before you have established your Security Data; or

(iv) any other transactions where it is clear that you could not have contributed to the loss.

14. Your Conduct

You agree not to:

(a) impersonate any person or entity using the OTP Service;

(b) upload, post, email or otherwise transmit any material that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment used by the OTP Service;

(c) spam or flood our website, the Mox app or the OTP Service;

(d) modify, adapt, sub-license, translate, sell, reverse engineer, decompile or disassemble any portion of the OTP Service (including, without limitation, the website) or the software used in connection with the OTP Service;

(e) remove any copyright, trademark or other proprietary rights notices contained in the OTP Service;

(f) "frame" or "mirror" any part of the OTP Service (including, without limitation, the website) without the prior written authorisation of Mox;

(g) use any robot, spider, site search/retrieval application, or other manual or automatic device or process to retrieve, index, "data mine," or in any way reproduce or circumvent the navigational structure or presentation of the OTP Service (including, without limitation, the website) or its contents;

(h) otherwise interfere with, or disrupt, the OTP Service or servers or networks connected to the OTP Service, or violate these terms or any requirements, procedures, policies or regulations applicable to the OTP Service or of any networks connected to the OTP Service; or

(i) intentionally or unintentionally violate any applicable local, state, national or international statute, regulation, regulatory guideline or judicial or administrative interpretation, or any rule or requirement established by the service provider in connection with your use of the OTP Service.

15. Our Liability

Unless the law says otherwise:

(a) Mox does not give any warranties or conditions (whether express, implied, statutory or otherwise) in relation to the OTP Service, and Mox excludes all implied warranties and conditions;

(b) Mox is not liable to you or to any third party for any modification, suspension or discontinuance of the OTP Service;

(c) Mox assumes no responsibility and is not liable in anyway whatsoever to you or to any third party for your use of the OTP Service;

(d) due to the nature of the OTP Service, Mox is not responsible for any loss of or damage to your data, software and computer, telecommunications or other equipment caused by you using the OTP Service unless such loss or damage is directly and solely caused by our negligence, fraud or wilful default; and

(e) Mox assumes no responsibility for, and will not be liable for, any damage to, or any viruses which may affect, your computer equipment or other property on account of your access to, use of or downloading from the OTP Service (including, without limitation, the website).

16. Dealings with Merchants

(a) Your use of the OTP Service does not in any way indicate that we recommend or endorse any merchant (regardless of whether the merchant requires use of the OTP Service). For example, Mox does not verify the identity of the merchant or endorse the quality of the merchant's goods or services.

(b) If there is any inconsistency between our internal records, and information relating to your Mox Card and related account(s) or your use of the OTP Service, our internal records will prevail in the absence of evidence to the contrary.

17. Property Rights

(a) The OTP Service may be protected by copyright and other applicable laws. Mox and/or its suppliers retain all right, title, and interest in the OTP Service and all content, information, websites, software, and other materials related thereto.

(b) Some of the names referenced in the OTP Service are trademarks or registered trade marks. You agree not to use any trade marks referenced or any confusingly similar marks for any purpose without the express prior written consent of the relevant owner of the mark.

PART D: Digital Wallet Terms and Conditions

18. Application

(a) You agree to these terms if you add your Mox Card to a digital wallet.

(b) Any terms you agree with your digital wallet provider (including their privacy policy) also apply. We have no control over your digital wallet provider's change of its terms or privacy policy.

19. Enrolment, Eligibility and Use of Your Mox Card Through a Digital Wallet

(a) To be able to use your Mox Card through a digital wallet on your device, you must have a valid mobile phone number registered with us and follow the enrolment instructions and comply with the eligibility requirements set out in the digital wallet or as provided by us.

(b) We may decline to enrol your Mox Card to a digital wallet, including if:

(i) the mobile phone number in our records is incorrect or invalid; or

(ii) we determine your Mox Card or account(s) is not in good standing or conducted in a proper or satisfactory manner.

(c) Once your Mox Card is successfully enrolled to a digital wallet, you can use your Mox Card through the digital wallet to make contactless payments at merchants (provided they accept contactless payments through a digital wallet). You may also be able to make transactions within the Mox app where payment by a digital wallet is accepted.

(d) We currently do not impose any additional fees for using your Mox Card through a digital wallet. However, your telecommunications or wireless provider may impose fees or charges for your use of a digital wallet, and you are responsible for these. Please make sure you fully understand what, and how much, those fees or charges may be.

(e) Unless the law says otherwise, we may:

(i) terminate the use of your Mox Card through a digital wallet;

(ii) modify or suspend the type or dollar amounts of transactions allowed using the Mox Card through a digital wallet;

(iii) change your Mox Card's eligibility for use through a digital wallet; and/or

(iv) change your Mox Card authentication process.

(f) If we cancel your Mox Card or it is locked, we will disable your ability to use your Mox Card through a digital wallet (even though you may still see a symbol for your Mox Card in your digital wallet or device).

20. Privacy and Notifications

(a) You might provide your personal data, Mox Card details and transaction details to the digital wallet provider by enrolling, storing and using your Mox Card through a digital wallet. We have no control of the privacy and security of your personal data and information provided by you to the digital wallet provider, which is governed by the privacy policy of, and any agreement you may have with, the digital wallet provider.

(b) We will display account and transaction details relating to your Mox Card which has been enrolled in a digital wallet. You may be able to customise or decline having such data displayed in a digital wallet. Please check with the digital wallet provider as to whether you can turn off this feature manually.

(c) Notification messages will be sent to you through a digital wallet by us for services notification or alerting you of any security or precautionary measures. We suggest that you do not deactivate the notification function in the digital wallet.

21. Removing, Replacing, Renewing Your Card in a Digital Wallet

(a) You can remove your Mox Card from a digital wallet by following the instructions in your digital wallet, as provided by your digital wallet provider. Once you have removed your Mox Card from a digital wallet, you will have to re-enrol your Mox Card if you wish to use it through a digital wallet again.

(b) If you remove your Mox Card from a digital wallet, you may still continue to use your physical Mox Card and your digital Mox Card on the Mox app for online transactions, provided your Mox Card and account is valid.

(c) Where your Mox Card is replaced, or we issue a new Mox Card to you, the original Mox Card will be rendered inactive from a digital wallet by us. However, we will update your new Mox Card details in the digital wallet as soon as possible so you can use your new Mox Card through the digital wallet again. You will not be required to enrol your new Mox Card through the digital wallet on your device.

(d) Your Mox Card may also be removed from a digital wallet as required by the digital wallet provider – take a look at your digital wallet provider's terms for details. For security reasons, you might be asked to re-enrol your Mox Card to a digital wallet. If you do not do so, you will not be able to use your Mox Card for any purchase through a digital wallet.

22. Intellectual Property

(a) The copyright of the contents, including patents, trade secrets, trade marks, service marks, images, graphics, logos displayed (collectively referred to as "**intellectual property**" in this clause 22) are either owned by or licensed to us or the digital wallet provider. You do not acquire any ownership to the intellectual property by enrolling or using your Mox Card through a digital wallet.

(b) You agree not to:

(i) use, modify, disseminate, edit, adapt or reproduce such intellectual property without our prior consent; or

(ii) challenge their validity or our ownership of or rights to them.

23. Disclaimers

(a) We are not the provider of digital wallets and we do not give any warranty over the use of a digital wallet.

(b) We are not responsible for the performance of the digital wallet provider or any other third parties regarding any arrangement or agreement you enter into with them in relation to a digital wallet.

(c) There are some things that we are not responsible for because they are out of our control or they relate to how a digital wallet works or some other system that the digital wallet provider uses, including:

(i) the performance or operation of your device;

(ii) the performance or operation of a digital wallet; and

(iii) if the digital wallet provider stops or suspends you from using a digital wallet or your device no longer works with a digital wallet.

(d) You acknowledge that your use of your Mox Card through a digital wallet may be disrupted or terminated for reasons outside our control, and we will not be liable for any claim arising from or related to your use of (or failure to use) your Mox Card through a digital wallet.

(e) You agree not to carry out any action or otherwise use any device, software or routine to interfere or attempt to interfere with the proper working of your Mox Card or a digital wallet, including circumventing or attempting to circumvent any user authentication or security measures that have been put in place in this respect.

Last updated: 17 February 2025

戶口及卡管理條款及細則(一般條款及細則戶口及卡管理附表)（也稱戶口及卡管理一般條款及細則附表一）

A 部：您的戶口

1. 戶口的操作

(a) 我們為您於 Mox 應用程式開立戶口後，您即可開始使用您的戶口。

(b) 除非另有所指，您的戶口均沒有最低或最高結餘限制。

(c) 我們可就戶口的使用或功能推出、指定或更改任何條件，包括：

(i) 推出、指定或更改存入資金至戶口、從戶口提取存款或付款的方式；

(ii) 指定、更改或撤銷任何戶口的可接納幣種；及 / 或

(iii) 接納或拒絕您作出的任何指示以存入資金至戶口、從戶口提取存款或付款。

(d) 除非我們另有訂明，存入戶口的每筆存款均須待最終付款或結算，這表示在付款全數最終收妥或結清前，有關款項或不可動用。

(e) 如有任何款項被錯誤入賬，我們可從有關戶口取回誤轉款額。

(f) 我們可能會將您在 Mox 的任何戶口中的資金兌換成不同的貨幣（按兌換時我們的現行匯率），以償還我們要求或適當的款項或就您的任何戶口及 / 或您使用我們的產品及 / 或服務所欠負我們及到期的款項，並扣除我們由此兌換而產生的任何費用。

(g) 您明白及確認：

(i) Mox 是香港的存款保障計劃的成員（該「計劃」）。Mox 接受的合資格存款受計劃保障，最高保障額為每名存款人港幣 800,000 元（包括本金及利息）。存於 Mox 的戶口之存款是符合計劃保障資格的存款；及

(ii) 儘管本附表第 1(g)(i)條所述，定期存款戶口（定義見本附表第 5(a)條）中的存款符合計劃保障的資格，惟該存款的存款期不超過 5 年。如定期存款戶口的存款之存款期超過 5 年，則不受該計劃保障。

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2. Mox 戶口

(a) 您將擁有一個主戶口（「**Mox 戶口**」）。這個 Mox 戶口：

(i) 將會在我們告知您已成功完成開戶手續後，以您的名義開立；

(ii) 會獲編配一個戶口號碼；

(iii) 可用於：

(A) 港元儲蓄、日常以港元作購買、付款及轉賬（受制於付款及轉賬附表）；及

(B) 外幣儲蓄、付款及轉賬（受制於付款及轉賬附表）；及

(iv) 不設月費。

(b) 不提供支票服務。

(c) 您須時刻留意您 Mox 戶口內的結餘。您只能在您的 Mox 戶口中提取及/或支付以港元為單位的資金。您必先根據本附表第 7 條將您 Mox 戶口中的外幣兌換成港元，方可進行提取及/或支付。

(d) 如您試圖使用您的 Mox 卡提取或支付超過您 Mox 戶口的港幣結餘的金額，您的交易通常會被拒絕。然而，我們可能仍會處理某些交易，導致您提取或支付超過您 Mox 戶口的港幣結餘的金額。此等交易例子包括：

(i) 任何由商戶誌賬的金額超出原本提交授權金額的交易，包括貨幣匯率波動或商戶徵收的附加費等理由；

(ii) 任何在我們授權的時候交易價值少於或等於您 Mox 戶口的港幣結餘，但於商戶誌賬的時候超出您的結餘的交易；

(iii) 獲卡營運商直接批核的交易；及

(iv) 我們沒有立即處理或不需要我們授權即可付款的交易。

在這情況下，您欠負我們這筆透支港幣等值的款額，並須立即在 Mox 戶口存款或兌換您 Mox 戶口的款項，致使您 Mox 的港元結餘不再透支。否則，我們可從您的其他戶口扣取款額以結算透支金額。

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(e) 即使您的 Mox 戶口已結束，您仍有責任向我們支付任何透支金額。

(f) 在您的 Mox 戶口持續透支期間，我們可向您收取費用及/或利息。有關費用及利息的詳細資料請見 Mox 應用程式及/或我們的網站。

3. 目標戶口

(a) 為建立儲蓄目標，您可在 Mox 應用程式開立您的 Mox 戶口中的港元附屬戶口（「**目標戶口**」）。此舉讓您可把您所有或部分港元與您的 Mox 戶口的款項分開存放。

(b) 您的目標戶口不可透支。

(c) 您的目標戶口不會獲編配戶口號碼。

4. Mox Invest 戶口

您可在 Mox 應用程式申請在您的 Mox 戶口中開立一個 Mox Invest 的附屬戶口。有關該附屬戶口適用的條款及細則請參閱 Mox Invest 附表。

5. 定期存款戶口

(a) 您可不時於 Mox 應用程式開立定期存款（「**定期存款戶口**」）。

(b) 我們會於 Mox 應用程式及 / 或網站顯示：

(i) 適用於定期存款戶口的貨幣、最低及 / 或最高存款限額（如有）及存款期；

(ii) 您會收到定期存款利息的時間；及

(iii) 我們容許您同時開立定期存款戶口的任何數目限制。

(c) 我們將會要求您選擇存款之本金、存款期、貨幣及 / 或提供任何其他我們要求的資料以開立定期存款戶口。當我們收到您開立定期存款戶口的指示，我們將按照您的指示，由您所選擇的戶口扣減本金金額並存入至您的定期存款戶口。

(d) 如您選擇開立定期存款戶口且：

(i) 您會「即時」收到定期存款的利息：

(A) 在定期存款戶口開立之日，您將收到一筆等於您在定期存款戶口中持有存款直至到期時應有權獲得的利息的金額；及

(B) 在該定期存款到期日，定期存款戶口中的所得款項（即定期存款的本金）將會：

(aa) 轉至您指定的戶口；或

(ab) 受制於我們提供給您的任何其他選項；及

(ii) 您會在該定期存款到期日收到定期存款的利息，定期存款戶口中的所得款項（包括定期存款本金及 / 或任何累計利息）在到期日將會：

(A) 轉至您指定的戶口；或

(B) 受制於我們提供給您的任何其他選項。

(e) 我們會按酌情權決定，是否容許您在定期存款到期日前提取全部或部分存款。如您在到期日前提取全部或部分存款，在不限制本附表的第 6(d)(iii)條的前提下，您須支付我們就提前提取存款的任何損失、合理費用及於 Mox 應用程式及 / 或我們的網站所顯示的收費或手續費。

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6. 您存款可賺取的利息

(a) 您於 Mox 的戶口的合資格存款可賺取利息。我們將在 Mox 應用程式及/或我們的網站上告知您有資格賺取利息的存款種類以及此類存款的存款利率。我們亦可能不時更改合資格賺取利息的存款種類及該等存款的存款利率。

(b) 利息會被截至小數點後兩個位（即小數點後第 3 個位不被計算）。

(c) 就您於 Mox 的儲蓄戶口的合資格賺取利息的存款：

(i) 我們以每日結束時按該您的戶口的結餘合資格賺取利息的存款計算利息；

(ii) 除非我們另行通知您，否則我們會每日分別將您的該些存款所賺取的利息支付至相應的戶口；

(iii) 在任何存款實際結算並轉至您相應的戶口前，不會累計利息。換言之，只有在相應的戶口存有款項的情況下，才會賺取利息。任何款項一旦離開您的戶口，即這筆款項不會賺取任何利息。即使一項交易存有爭議，而該具

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有爭議之金額其後退還予相應的戶口，該爭議款項在實際結算及撥回相應的戶口前，不會賺取利息；及

(iv) 如您的戶口已關閉，您的合資格存款賺取的利息將存入任何該等戶口計算至關閉戶口前的曆日（但不包括關閉戶口當日）。

(d) 就您定期存款戶口的存款：

(i) 您將按開立定期存款戶口時同意的利率由設立日（包括設立當日）至到期日前一日（即不包括到期當日）於本金賺取單利息；

(ii) 您從該些存款所賺取的利息將根據本附表第 5(d)條支付；及

(iii) 如您於到期日前提取全部或部分存款，您將不會就定期存款的任何該部分存款獲取利息。如果我們在該存款到期日之前已向您支付任何利息，我們將先從定期存款本金中扣除相等於我們已向您支付（並受限於提早提款）的預付利息的金額，然後將所得款項轉至您指定的戶口。

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7. 貨幣兌換

(a) 您可以在 Mox 應用程式內將您於 Mox 的戶口中的資金兌換成不同的貨幣。

(b) 對於您在 Mox 應用程式上兌換的某些貨幣，您可以保留在您於 Mox 的戶口中。對於您在 Mox 應用程式上兌換的其他貨幣，您需要在貨幣兌換後立即以我們的匯出匯款功能將所兌換的貨幣轉移到另一個國家或地區，如付款及轉賬附表所述。

我們將不時在 Mox 應用程式及 / 或我們的網站上告知您可以兌換哪些貨幣、可以在您於 Mox 的戶口中保留哪些貨幣以及您需要在貨幣兌換後立即使用我們的匯出匯款功能轉移哪些貨幣。

(c) 對於您可以保留在您於 Mox 的戶口中的某些貨幣，您需要根據本第 7 條將這些貨幣兌換成港幣，才能將該款項轉出您的戶口。我們將在 Mox 應用程式及 / 或我們的網站上告知您需要為此目的將哪些貨幣兌換成港幣。

我們可全權酌情決定不時添加、刪除或以其他方式更改您需要兌換成港幣才能將該款項轉出您的戶口的貨幣，恕不另行通知。

(d) 當您在 Mox 應用程式上將您的資金兌換成另一貨幣時，您的戶口內必須有足夠的資金以支付你想兌換的金額以及我們可能會就該貨幣兌換收取的收費及手續費。

您必須兌換足夠的金額以支付這些收費及手續費。您可以在 Mox 應用程式及 / 或我們的網站上查看該等收費及手續費的詳細資料。

(e) 當我們就您可以保留在您於 Mox 的戶口中的貨幣進行貨幣兌換時，我們將：

(i) 從您選擇的戶口中的存款中扣除您要求出售之貨幣的金額；以及

(ii) 在扣除所有適用費用和收費後，按您要求購買的貨幣增加您選擇的戶口中該貨幣的存款。

(f) 當我們就您不能保留在您於 Mox 的戶口中的貨幣或本附表第 7(c)條所述的貨幣，為向其他國家或地區轉賬而進行貨幣兌換時，我們將：

(i) 從您的 Mox 戶口中的港幣存款中扣除您要求轉賬的金額；及

(ii) 按照您的指示，在扣除所有適用的費用和收費後，以該款項兌換成您要求匯出的外幣並將所兌換的款項轉給收款人。

(g) 我們將按照貨幣對的適用匯率及您進行該貨幣兌換的目的進行貨幣兌換。除非您進行屬於一項定期訂單或條件訂單的貨幣兌換，我們將在進行貨幣兌換交易時於 Mox 應用程式中顯示您的貨幣兌換匯率。如果您進行屬於一項定期訂單或條件訂單的貨幣兌換，我們將在進行該貨幣兌換交易後告知您有關的兌換匯率。

(h) 定期訂單

(i) 您可以就可保留在您於 Mox 的戶口中的貨幣設置定期的貨幣兌換。我們稱這為「**定期訂單**」。

(ii) 我們可能會限制您在任何時候可以設置的定期訂單的數量。我們將在 Mox 應用程式及 / 或我們的網站上告知您此類限制。

(i) 條件訂單

(i) 您可以指示我們於某個條件（可從我們提供給您的選項中選擇）被滿足時進行貨幣兌換。我們稱這為「**條件訂單**」。

(ii) 我們可能會限制您在任何時候可以設置的有條件訂單的數量。我們將在 Mox 應用程式及 / 或我們的網站上告知您此類限制。

(j) 在按照您要求兌換任何貨幣之前，我們可能會要求您提供額外的資料或文件（例如，以證明該貨幣兌換符合適用法律）。

(k) 我們可能會限制您於一段指定時間內可在 Mox 應用程式進行的貨幣兌換的次數。我們亦可能會限制您於一段指定時間內及 / 或就每筆貨幣兌換交易內出售及 / 或購買的貨幣金額。我們可在 Mox 應用程式及 / 或我們的網站上顯示上述的限制。為免存疑，我們不會根據一項定期訂單或條件訂單進行任何會導致您超出我們設定的任何此類限制的貨幣兌換。

(l) 我們也可能會拒絕您任何貨兌換幣的要求，在未通知您任何通知或理由的情況下，我們不會執行或拒絕執行您指示我們進行的任何貨幣兌換（包括根據已滿足相關條件的有條件訂單）。

(m) 外幣及所有與外幣相關的交易均受適用的外匯管制法律約束。

(n) 如果我們不再提供某種貨幣，我們可能會將該貨幣的存款轉換為我們自行決定的另一種貨幣。

(o) 請注意，貨幣兌換涉及風險。您可能會因在 Mox 應用程式上兌換貨幣（包括因匯率波動）而蒙受損失。您確認您在 Mox 應用程式上兌換貨幣是為按照您自己的意願並自行承擔風險。

B 部：您的 Mox 卡（*適用於所有客戶*）

8. 您的 Mox 卡

(a) 當我們為您開立 Mox 戶口時，我們會：

(i) 向您提供一張電子 Mox 卡（在 Mox 應用程式）；及

(ii) 向您發出實體 Mox 卡。

(b) 就本條款而言，您的「**Mox 卡**」包括您的：

(i) 實體 Mox 卡；

(ii) Mox 應用程式內的電子 Mox 卡；及

(iii) 您已加進電子錢包的 Mox 卡。

(c) 您的 Mox 卡屬 Mox 的財產，並不可轉讓。

(d) 您的 Mox 卡資料（包括您的卡號碼、CVV 保安號碼及屆滿日期）不會於您的 Mox 卡上顯示。這些資料會載於您的 Mox 應用程式。在您的 Mox 卡到期前六個月，我們會就有關更換新卡通知您。

(e) 我們可不時向您提供可透過 Mox 卡取用的其他服務。我們會在 Mox 應用程式及/或我們的網站通知您這些服務的消息。

8.1 您的實體 Mox 卡

(a) 在使用您的實體 Mox 卡前，您須先透過 Mox 應用程式啟動 Mox 卡，並選擇一個私人密碼。您可隨時使用 Mox 應用程式更改您 Mox 卡的私人密碼。

(b) 您的實體 Mox 卡在下列情況下必須被銷毀：

(i) 您的 Mox 戶口結束；

(ii) 本條款終止；或

(iii) 您的 Mox 卡到期、被取消或我們向您發出新的 Mox 卡。

8.2 將您的 Mox 卡加入電子錢包

您可選擇將您的 Mox 卡加到電子錢包，並使用電子錢包購買，而無須直接使用您的 Mox 卡。您這樣做即您同意載於本附表第 D 部的電子錢包條款及細則及電子錢包供應商另行指定的任何個別條款及細則。

8.3 使用您的 Mox 卡

(a) 即使您尚未收到您的實體 Mox 卡，在我們開立您的 Mox 戶口後，您可以：

(i) 在 Mox 應用程式上使用您的電子 Mox 卡進行網上交易；及

(ii) 將您的電子 Mox 卡加到電子錢包，並於（適用的）銷售點用作進行交易。

(b) 當收到我們向您發出的實體 Mox 卡後，您可使用您的實體 Mox 卡於可用的自動櫃員機或（適用的）銷售點從您的 Mox 戶口的港元存款提取現金。

(c) 您可在任何接受萬事達卡的地點使用您的 Mox 卡。

(d) 如果我們批准您的 Mox Credit 申請，您可以在 Mox 應用程式中手動切換您的 Mox 卡綁定至您的 Mox 戶口和 Mox Credit。

(e) 自動簽賬切換

(i) 您可以指示我們自動將一項合資格 Mox Credit 交易（該項交易金額在授權時超出您的可用信用額）以綁定您的 Mox 戶口的 Mox 卡處理。我們稱之為「**自動簽賬切換**」。

(ii) **如果您使用自動簽賬切換功能，我們將收取不可退還的費用。**您可以在我們網站和/或 Mox 應用程式查看有關此費用的詳細資訊。

(iii) 如果您已指示我們使用自動簽賬切換，除非您另有指示，否則每次您進行合資格 Mox Credit 交易，並且該項交易的金額（在授權時）超過您的可用信用額，我們將自動以綁定您的 Mox 戶口的 Mox 卡處理，並使用您 Mox 戶口中的資金。

(iv) 只有某些類別的購買商品或服務的 Mox Credit 交易才有資格使用自動簽賬切換，我們可能會對該些類別不時作出更改。不符合自動簽賬切換的交易例子包括商戶 0 息分期及使用 Mox 應用程式中的「繳款」功能進行的繳費。

(v) 請注意，使用自動簽賬切換完成的合資格 Mox Credit 交易將：

(A) 在綁定您的 Mox 戶口的 Mox 卡上進行和處理該交易（而不是作為 Mox Credit 交易處理）；及

(B) 出於所有目的，被視為綁定您的 Mox 戶口的 Mox 卡上的交易（而不是 Mox Credit 交易），包括決定該交易的適用 CashBack 比率。

在此說明，如果您的 Mox 戶口中沒有足夠的資金，您的交易將按照本附表第 2(d)條處理。

(f) 當您的 Mox 卡綁定至：

(i) 您的 Mox 戶口時，往後所有由萬事達卡網絡所處理的 Mox 卡交易，包括：

(A) 您之前在您的（綁定至 Mox Credit 的）Mox 卡上設立的任何自動轉賬和其他常設安排，以及

(B) 任何您先前以 Mox Credit 進行的交易之退款，

均以港元從您的 Mox 戶口扣取（或在退款的情況下則為存入）；及

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(ii) Mox Credit 時，您往後所有 Mox 卡交易都將根據 Mox Credit 附表來進行和處理，除非本附表第 8.3(e)條適用。

如果您沒有 Mox Credit，所有 Mox 卡交易將以港元從您的 Mox 戶口中扣除（或在退款的情況下則為存入）。

(g) 我們從您的任何戶口扣賬的權利不受您與第三方之間的爭議影響。

(h) 我們可就卡交易或現金提款施加限制，包括限制您在指定時間內進行的每筆交易金額及 / 或交易數量及 / 或交易總金額。我們還可能將此類限制與我們可能對其他類型的交易施加的其他限制結合。Mox 應用程式載有這些限制的詳細資料。就如何設定您使用 Mox 卡的個人限制，請參閱本附表第 8.5 條。

(i) 您不得使用（或容許他人使用）您的 Mox 卡：

(i) 購買對 Mox 構成營運、聲譽或合規風險的貨品或服務；

(ii) 作任何非法活動（包括購買就香港法律或作出購買所在國家而言本身屬違法或禁止的貨品或服務）；

(iii) 支付有關賭博、打賭或投注活動；或

(iv) 以任何形式違反 Mox 對香港金融管理局的責任。

如您知悉或懷疑您的 Mox 卡已作（或可能作）上述任何用途，您必須立即通知我們。

(j) 我們概不負責：

(i) 任何商戶、金融機構或其他人士拒絕接受您的 Mox 卡；或

(ii) 任何商戶、金融機構或其他人士向您供應的貨品或服務的任何故障或不足。您必須自行解決針對任何商戶、金融機構或其他人士的任何投訴，對以上各方的任何申索概不可對我們作出或抵銷。

(k) 您可要求我們更新或更換您的 Mox 卡，例如，如您現有的 Mox 卡遭損壞、遺失或被盜竊。

(l) 我們可取消或拒絕重新發出、更新或更換您的 Mox 卡，而無須給予您任何通知或理由。

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(m) 您可致電我們的聯絡客戶服務團隊，就使用您的 Mox 卡進行的任何交易提出爭議。爭議將由我們的爭議專責小組處理，他們可能要求您提供更多資料。如您的爭議不成立，您可能需要為此付費。

8.4 使用您的 Mox 卡作外幣交易及在海外處理的交易

(a) 如您使用您的 Mox 卡在海外（適用的）銷售點作出購買，或以外幣購買貨品或服務（或就該等以外幣購買的貨品獲得退款），於交易之時：

(i) 外幣交易金額將按萬事達卡提供的外匯匯率兌換為港元；

(ii) 我們會從您的 Mox 戶口扣取港元款額或計入 Mox Credit（如適用）（或如屬退款，我們會將港元存入您的 Mox 戶口或入賬至 Mox Credit（如適用））；及

(iii) 我們將收取外幣兌換手續費，並將外幣兌換手續費從您的 Mox 戶口中扣除或計入 Mox Credit（如適用）。有關如何計算此外幣兌換手續費的詳情，請參閱我們網站及/或 Mox 應用程式。

(b) 如果您使用您的 Mox 卡進行港幣簽賬（包括退款），不論是在香港還是海外，而該交易因商戶或收單機構是在海外註冊而被視為在海外處理，我們會就該交易收取跨境港幣交易手續費。如您不確定特定的商戶或收單機構是否被視為在海外註冊，請在進行相關的 Mox 卡交易前與該商戶核實。

(c) 如您在香港以銀通自動櫃員機提取外幣，外幣交易金額將會兌換成港幣，其外幣匯率將根據提供自動櫃員機服務的銀行而定。也請注意，除我們可能收取的任何費用外，提供自動櫃員機服務的銀行亦可能會就此等現金提取收取費用和收費。

(d) 如您透過 Mox 應用程式啟動海外自動櫃員機功能，您可使用您的實體 Mox 卡在海外（適用的）自動櫃員機提取現金：

(i) ***(於海外銀通自動櫃員機提款)：***

(A) 外幣交易金額將按銀通提供的外匯匯率兌換為港元；

(B) 我們會從您的 Mox 戶口扣取港元款額（或在現金透支的情況下，將其計入 Mox Credit），及我們可能收取的任何費用；及

(ii) ***(於海外萬事達卡自動櫃員機提款)：***

(A) 外幣交易金額將按萬事達卡提供的外匯匯率兌換為港元；

(B) 我們會從您的 Mox 戶口扣取港元款額（或在現金透支的情況下，將其計入 Mox Credit），及我們可能收取的任何費用；及

(C) 我們將收取外幣兌換手續費，並將外幣兌換手續費從您的 Mox 戶口中扣除或計入 Mox Credit（如適用）。有關如何計算此外幣兌換手續費的詳情，請參閱我們網站及 / 或 Mox 應用程式。

請注意，除我們收取的費用外，提供自動櫃員機服務的（海外）當地銀行可能會就您使用實體 Mox 卡在海外提取現金，而收取額外的費用。

8.5 鎖上您的卡及支付限額

(a) 受制於本附表的第 8.5(b)條，您可使用 Mox 應用程式：

(i) 隨時鎖上您的 Mox 卡；

(ii) 為您的 Mox 卡解鎖；及

(iii) 設定及更改您使用您的 Mox 卡付款或現金提款的個人限額。您亦可在旅遊前，透過香港境內的銀通自動櫃員機更改您的海外自動櫃員機提款限額。

(b) 請注意：

(i) 您根據本附表第 8.5(a)條期望可設定的任何個人限額將受限於任何我們釐定的限制；和

(ii) 即使您已鎖上您的 Mox 卡或設定了個人限額，在某些情況下，您已鎖定的 Mox 卡的交易，或可能導致超出您設定的任何個人限額的交易，仍可能被允許。

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9. 您的 Mox 卡獲提供的第三方服務

(a) 我們可與第三方（例如卡服務供應商及商戶）達成安排，與您的 Mox 卡上向您提供的額外服務或功能。

(b) 第三方服務僅盡量提供予您。就有關這些服務或功能或任何在提供這些服務或功能時所出現的延誤或無法使用，而引致您蒙受的任何損失，我們概不負責。

(c) 您的 Mox 卡將是一張「World Mastercard 扣帳卡」或「World Mastercard」（由我們決定），使用您的 Mox 卡亦將受制於萬事達卡發出的相關條款及細則。萬事達卡亦可能就您的 Mox 卡讓您享有由其或第三方提供的利益及 / 或服務。此

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類利益及 / 或服務將受制於 Mox 免責聲明（可在 Mox 應用程式及 / 或我們的網站找到）。

10. 收費及手續費

(a) **您須就使用您的 Mox 卡及戶口支付收費及手續費。**您可於我們網站及 / 或 Mox 應用程式查閱詳情。

(b) 此外，第三方或萬事達卡亦可能就使用您的 Mox 卡收取收費及手續費。您可能須直接或間接支付有關收費及手續費。有關收費及手續費由有關第三方按其絕對酌情權釐定及計算。我們對有關收費及手續費的釐定或計算並無控制權，亦概不承擔任何責任。

C 部：網上付款一次有效密碼條款

在本 C 部中，「**Mox**」、「**我們**」或「**我們的**」指:

(a) Mox 或其繼承人及受讓人；或

(b) 代表 Mox 營運一次有效密碼服務的任何服務供應商。

11. 適用條款

(a) 您使用 Mox 提供的一次有效密碼服務（「**一次有效密碼服務**」）即可能受制於在 Mox 應用程式或我們的網站不時登載的任何適用於一次有效密碼服務的指引或規則。

(b) 任何加強、提升或以其他方式更改一次有效密碼服務的新功能均受制於本條款。

12. 認證

(a) 在進行網上交易並需要一次有效密碼服務時，一次有效密碼將以透過短訊形式傳送到您的流動電話號碼，或您將會被要求使用 Mox 應用程式來確認該項網上交易。

(b) 您必須輸入一次有效密碼或使用 Mox 應用程式來確認該項網上交易以完成網上付款交易。

(c) 如您未能提供一次有效密碼或使用 Mox 應用程式來確認該項網上交易，或無法通過一次有效密碼服務的認證程序，商戶可能拒絕接受以您的 Mox 卡支付交易帳項。

(d) 您同意以一次有效密碼服務證明您的身份，以及您使用 Mox 卡支付以一次有效密碼服務授權作出的交易帳項（包括授權作出事先授權為定期進行的交易）。

13. 保安

(a) 您同意將您的 Mox 卡號碼及您就一次有效密碼服務確定的其他驗證或個人證明資料（「**保安資料**」）加以保密。

(b) 您同意不會向任何第三方轉讓或出售您對一次有效密碼服務的使用權或取用權。

(c) 如您容許任何其他人士使用您的保安資料或向他人披露您的保安資料，您須對由該人士同意或在該人士同意下使用進行的所有交易及所有因使用您的保安資料而發生的活動所引致的或與之有關的所有申索、損失及後果負責。

(d) 如您促成一項未經授權交易（例如透過保存您的保安資料的書面紀錄、沒有採取合理的措施防止您的保安資料洩露予任何其他人士、沒有採取合理的措施遵守本條款中所述（或我們不時向您提供的）我們的保安建議，或延遲通知我們您的保安資料實際上或可能已向任何其他人士披露），則您可能須對該未經授權的交易而引致的部分或全部損失負責。

(e) 在本 C 部下，您無須負責由於下列原因所引起的損失：

(i) 我們的僱員或代理人，或參與提供一次有效密碼服務的各方的疏忽、欺詐行為或故意失責；

(ii) 我們的系統（包括用以提供一次有效密碼服務的系統）發生故障，除非故障明顯或已透過發出通知或訊息作知會；

(iii) 在確定您的保安資料前，已發生的未經授權交易；或

(iv) 任何其他明顯並非由您造成損失的任何其他交易。

14. 您的行為

您同意不會：

(a) 假冒任何人士或機構使用一次有效密碼服務；

(b) 以上載、登載、電郵或其他方式傳送任何含有軟件病毒的材料，或用以干擾、破壞或限制一次有效密碼服務所用的任何電腦軟件或硬件或電訊設備的功能的其他電腦編碼、檔案或程式；

(c) 濫發訊息致使我們的網站、Mox 的應用程式或一次有效密碼服務出現阻塞情況；

(d) 修改、改編、轉授特許、編譯、出售、還原、解構或拆解一次有效密碼服務的任何部分（包括但不限於網站）或就一次有效密碼服務使用的軟件；

(e) 移除一次有效密碼服務所載任何有關版權、商標或其他專有權利的通知；

(f) 在未經 Mox 事先書面授權的情況下，將一次有效密碼服務的任何部分（包括但不限於網站）進行「組幀」或「鏡像」；

(g) 使用任何機械人、網路蜘蛛、網站搜尋/檢索應用程式或其他手動或自動裝置或程序，檢索、索引、「數據開採」或以任何方式複製或規避一次有效密碼服務（包括但不限於網站）或其內容的航網結構或說明；

(h) 以其他方式干擾或中斷一次有效密碼服務或連接至一次有效密碼服務的伺服器或網絡，或違反本條款或適用於一次有效密碼服務或連接至一次有效密碼服務的任何網絡的任何要求、程序、政策或規定；或

(i) 故意或非故意違反任何與您使用一次有效密碼服務有關的地方、州、國家或國際適用的法例、規定、監管指引或司法或行政詮釋，或服務供應商就您使用一次有效密碼服務而訂立的任何規則或要求。

15. 我們的責任

除非法律另有規定：

(a) Mox 並無就一次有效密碼服務作出任何保證或條件（不論是明示、暗示、法定或其他），而 Mox 排除所有暗示的保證及條件；

(b) Mox 無須就一次有效密碼服務的任何修改、暫停或中止對您或任何第三方負責；

(c) Mox 無須就您使用一次有效密碼服務而在任何方面對您或任何第三方承擔任何責任；

(d) 基於一次有效密碼服務的性質，Mox 不會對由於您使用一次有效密碼服務所引致您的資料、軟件及電腦、電訊或其他設備的任何損失或損壞負責，惟有關損失或損壞是直接及純粹因我們的疏忽、欺詐行為或故意失責所引致則除外；及

(e) 對由於您取用、使用或下載一次有效密碼服務（包括但不限於網站）而對您的電腦設備或其他財物的任何損害或任何可能影響您的電腦設備或其他財物的病毒，Mox 無須承擔任何責任。

16. 與商戶進行交易

(a) 您使用一次有效密碼服務，並不在任何方面表示我們推薦或認可任何商戶（不論一次有效密碼是否適用於該商戶）。例如，Mox 並無核證該商戶的身份或認可該商戶產品或服務質素。

(b) 如我們的內部記錄，與有關您的 Mox 卡及相關戶口或您使用一次有效密碼服務的資料有任何不一致，在沒有反證的情況下，概以我們的內部記錄為準。

17. 產權

(a) 一次有效密碼服務可能受版權及其他適用法律保護。Mox 及 / 或其供應商均保留對一次有效密碼服務及與之相關的所有內容、資料、網站、軟件及其他材料的一切權利、所有權及權益。

(b) 一次有效密碼服務所提及的部分名稱為商標或註冊商標。您同意在未經有關商標擁有人事先明確書面同意的情況下，不會為任何目的使用所提及的任何商標或相似度足以令人混淆的任何類似商標。

D 部：電子錢包條款及細則

18. 使用條款

(a) 如您將您的 Mox 卡加入電子錢包，即您同意本條款。

(b) 您與您的電子錢包供應商同意的任何條款（包括其私隱政策）亦會適用。我們無權控制您的電子錢包供應商對其使用條款或私隱政策作出的更改。

19. 透過電子錢包對您的 Mox 卡的註冊、權限及使用

(a) 要在您的裝置透過電子錢包使用您的 Mox 卡，您必須向我們登記有效的流動電話號碼，並遵照電子錢包所載或由我們提供的註冊程序指引且符合其資格規定。

(b) 我們可拒絕將您 Mox 卡註冊至電子錢包，包括以下情況：

(i) 我們記錄中您的流動電話號碼不正確或無效；或

(ii) 我們認為您的 Mox 卡或戶口狀況並非良好，或並非以恰當或以令人滿意的方式操作。

(c) 您成功於電子錢包註冊您的 Mox 卡，即可透過電子錢包使用您的 Mox 卡於商戶作出非接觸式支付（惟商戶須接受透過電子錢包作出的非接觸式支付）。如接受電子錢包付款，您亦可於 Mox 應用程式內進行交易。

(d) 我們目前不會就透過電子錢包使用您的 Mox 卡收取任何額外費用。然而，您的電訊或無線服務供應商可能收取費用或與您使用電子錢包相關的收費，而您須自行負責。請確定您完全明白所涉費用或收費及其金額。

(e) 除非法律另有規定，我們可以：

(i) 終止您透過電子錢包使用您的 Mox 卡；

(ii) 更改或暫停您透過電子錢包使用 Mox 卡的交易方式或金額；

(iii) 改變您的 Mox 卡使用電子錢包的權限；及 / 或

(iv) 隨時更改您的 Mox 卡的認證過程。

(f) 如我們取消您的 Mox 卡或您的 Mox 卡被鎖上，我們會禁止您透過電子錢包使用您的 Mox 卡（即使電子錢包或裝置上仍顯示有您的 Mox 卡的圖像）。

20. 私隱及通知

(a) 您透過電子錢包註冊、儲存及使用您的 Mox 卡，即有可能在向電子錢包供應商提供您的個人資料、Mox 卡詳情及交易詳情。您向電子錢包供應商提供您的個人資料及資訊的私隱及保安受制於電子錢包供應商的私隱政策、及您與您的電子錢包供應商之間的任何協議，我們就此並無控制權。

(b) 我們會顯示有關您已註冊於電子錢包的 Mox 卡的戶口及交易詳情。您可以設定或拒絕有關資訊於電子錢包中的顯示，請與電子錢包供應商查詢有關手動關閉此功能的詳情。

(c) 我們將透過電子錢包向您發出通知訊息，以通知或提示您保安或預防措施。我們建議您不要關閉電子錢包的通知功能。

21. 移除、更換、更新您電子錢包內的卡

(a) 您可按照電子錢包內由電子錢包供應商提供的指示，從電子錢包移除您的 Mox 卡。一旦從電子錢包中移除 Mox 卡，如要再次透過電子錢包使用 Mox 卡，您需要重新註冊該卡。

(b) 即使從電子錢包中移除 Mox 卡，只要您的 Mox 卡及戶口仍然有效，您仍然可以使用您的實體 Mox 卡及使用您的電子 Mox 卡在 Mox 應用程式上進行網上交易。

(c) 如您的 Mox 卡需要更換或我們向您發出新 Mox 卡，我們將停用在電子錢包內原本的 Mox 卡。然而，我們會儘快更新電子錢包內您的新 Mox 卡資料，讓您可再透過電子錢包使用您的新 Mox 卡。您無須透過電子錢包重新註冊您的新 Mox 卡。

(d) 您的 Mox 卡可能因應您的電子錢包供應商的要求而從電子錢包被刪除 - 詳情請參閱您的電子錢包供應商的條款。基於保安理由，您可能被要求重新為您的 Mox 卡註冊至電子錢包。如您不重新註冊，您將不能透過電子錢包使用您的 Mox 卡。

22. 知識產權

(a) 版權內容，包括專利、商業機密、商標、服務標記、圖像、圖案、顯示的標誌（於本第 22 條統稱為「**知識產權**」）由我們或電子錢包供應商擁有或特許使用。您不會因為透過電子錢包註冊或使用您的 Mox 卡而獲得知識產權。

(b) 您同意不會：

(i) 未經我們事先同意，使用、更改、傳播、編輯、改編或重製上述知識產權；或

(ii) 質疑其有效性或我們的擁有權或權利。

23. 免責聲明

(a) 我們並不是電子錢包的供應商，我們不保證電子錢包能有效使用。

(b) 就您與電子錢包供應商或任何其他第三方有關電子錢包的任何安排或協議而言，我們不會因電子錢包供應商或這些第三方的表現負責。

(c) 因某些事項並非我們所能控制，或有關電子錢包的操作或電子錢包供應商使用的其他系統，故此我們不會負責該等事項，包括：

(i) 您裝置的性能或操作；

(ii) 電子錢包的性能或操作；及

(iii) 如電子錢包供應商停止或暫停您對電子錢包的使用，或您的裝置與電子錢包不再相容。

(d) 您明白透過電子錢包使用您的 Mox 卡時或會在我們不能控制的情況下被干擾或中止，就因您透過電子錢包使用（或未能使用）您的 Mox 卡而引致或與之有關的任何索償，我們概不負責。

(e) 您同意不會作出任何行動或使用任何裝置、軟件或方法干擾或意圖干擾您的 Mox 卡或電子錢包的正常操作，包括逃避或意圖逃避任何已設置的用戶認證或保安措施。

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